



MAINTENANCE, SUPPORT + HOSTING

Maintenance

Monthly maintenance is not required but is suggested for Drupal websites. Optionally, maintenance can be done at the hourly rate. The typical maintenance each month involves:

- Checking the website for necessary updates and performing the updates
- Checking outgoing links to ensure they are still accurate
- Checking any edits that you have made to ensure they are within website standards
- Checking any other components or functionality for optimum performance

Depending on the complexity of your site, other maintenance may be suggested or required. You will be alerted of this and the additional cost before signing any contracts.

Support

Though Drupal is known to be an easy system to use, you may require additional assistance. Support beyond the 3 months following website launch may be purchased at a monthly fee or per hour at the hourly rate. Support is intended to assist you in completing the following tasks:

- Adding content to your site
- Editing or removing content on your site
- Retrieving form information
- Understanding your site and its capabilities

Other questions may arise and will be addressed as needed. We are available for support (via phone or email) from 9am – 5pm daily.

Hosting

Hosting is included with the purchase of MAINTENANCE and/or SUPPORT. This means you will not have to purchase hosting on your own.